



## **TELEHEALTH CONSENT**

### **What is telehealth?**

-Telehealth is receiving behavioral health services remotely via computer, smart phone or tablet. This is a covered service with a majority of the insurance companies accepted at Berkshire Wellness Center of Reading. It is advised to contact your insurance company to confirm this service is covered.

### **How is a telehealth connection made?**

-The telehealth platform utilized by Berkshire Wellness center of Reading is Zoom. Instructions and Zoom meeting ID's for each provider are available at the time you schedule an appointment.

### **What happens during a telehealth appointment?**

-You will connect with your provider through video conferencing. Standard session protocols will occur, and at the end of your session, your provider will schedule a follow up appointment.

### **Will my information continue to be confidential?**

-All information will remain confidential. Zoom is a HIPAA compliant telehealth platform that is used to ensure and respect privacy and confidentiality.

### **Expected benefits:**

-Telehealth allows for continuity of care when in-person visits are not accessible.

### **Expected risks:**

-Delay in treatment can occur due to deficiencies of failures of communication devices. Connections may not be sufficient: poor image or sound quality to allow for effective communication.

I have read, understand and consent to telehealth visits with Berkshire Wellness Center of Reading.

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Print Patient Name

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Patient Signature (Parent/Guardian if necessary)

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Date

***\*Detailed information pertaining to telehealth services can be requested at the front desk\****