

BERKSHIRE PSYCHIATRIC & BEHAVIORAL HEALTH SERVICES, PC

TELEHEALTH CONSENT

What is Telehealth?

- This refers to providing behavioral health services remotely, during the pandemic emergency. Telecommunication technologies such as video conferencing and telephone will be utilized.

How is telehealth connection made?

- The telehealth platform and instructions to connect will be provided at the time you schedule your appointment.

What happens during a telehealth appointment?

- You will connect with our provider either through video or telephone conferencing at the time of your appointment. Standard session protocols will occur and at the end of your session, your provider will schedule a follow up session.

Will my information continue to be confidential?

- Yes, all information will remain confidential. A HIPAA compliant telehealth platform will be used to ensure and respect privacy and confidentiality.

Expected benefits:

- Telehealth allows for continuity of care

Expected Risks:

- Delay in treatment can occur due to deficiencies or failures of communication devices
- Connections may not be sufficient i.e. poor image or sound quality to allow for effective communication

I have read, understand and consent to telehealth visits at Berkshire Psychiatric & Behavioral Health Services, PC

Print Name

Signature

Date